

TOWN OF HERNDON

Enriching the Quality of Life and Promoting a Sense of Community



MEMORANDUM

To: Arthur A. Anselene, Town Manager

Through: Elizabeth M. Gilleran, Director of Community Development *emg/bsm*

From: William R. Edmonston, Senior Community Inspector *WRE*

Date: October 5, 2010

Subject: Monthly Community Inspections Report – September 2010

I. All Violation Complaints by Status

❖ *Zoning Complaints Closed*

During the month of September 2010, the Building Official's staff and Zoning Administrator's staff closed seventy-one (71) cases, which included violations of the Zoning Ordinance, IPMC Code, and the Town Code.

Type of Complaints	# of Closed Complaints
IPMC New Construction	0
IPMC Property Maintenance	10
Business Violation	1
Fence	0
Home-Based Business	3
Illegal Dwelling Unit	0
Other	1
Overcrowding	5*
Excessive Occupancy	0
Signs	8
Tall Grass	8
Trash	6
Vehicle	29

* Indicates closed cases regardless of when they originated.

- During this month staff continued monitoring the area of Alabama Drive and Elden Street. Our observations did not observe any significant increase in the number of people standing in the area nor did we observe any possible day labor hires.

II. Excessive Occupancy Complaints Caseload Status

Below is a summary of the activities of the Community Inspectors for the month of September 2010, concerning excessive occupancy complaints.

Status	September 2010	August 2010	Change
New Complaints Received	1	7	-6
Cases Closed	5	5	0
Violations Abated	3	1	+2
% Cases Closed with Abated Violations	60%	20%	-
# Re-opened Cases	3	0	+3
# Cases Currently Under Investigation	23*	24*	-1
# Complaints Reported, No Investigation Initiated	0	0	0
<i>Total Open Complaints</i>	23*	24*	-1

*Includes cases from previous years

In September 2010, the number of overcrowding cases currently under investigation is twenty-three (23). The total number of new overcrowding complaints for September 2010 is one (1) compared to seven (7) reported for September 2009. New overcrowding complaints for this calendar year is sixty-five (65) compared to one-hundred seven (107) for the same period last year. Our time period for closing/resolving these cases continues to be maintained at an excellent level.

The data for 2010 indicates that the average enforcement time for the investigations continues its downward trend as compared to the average results of 2009, as shown in the chart on the next page.

❖ *Time Length Case Resolution Comparison and Averages*

Complaint Year 2009	Days to First Visit	Days to Determine Status	Days Under Investigation	Enforcement Time
Avg.	<1.0	44.1	41.5	54.8

Complaint Year 2010	Days to First Visit	Days to Determine Status	Days Under Investigation	Enforcement Time
Avg.	<1.0	24.8	24.1	23.3

Days to First Visit – the number of days from the date of the complaint to the date of investigative action being taken by an inspector.

Days to Determine Status – the number of total days from the date of the complaint until an inspector reaches a conclusion as to whether a violation exists or the complaint is unfounded.

Days under Investigation – the number of days from the first date of investigative action by an inspector until the date that a determination is made regarding the existence of a violation.

Enforcement Time – the number of days spent on resolving the violation, after the inspector identifies that a violation exists.

❖ *Court Cases:*

10-6621: 408 Virginia Jose Abrego. Illegal Boarding House. Plead Not Guilty, found Guilty. Fined \$2500.00 with \$2400.00 suspended and Quarterly inspection.

10-6824: 805 Sycamore Denish Shah. Illegal boarding house. Plead Not Guilty, found Guilty. Fined \$2500.00 with \$2400.00 suspended and Quarterly inspection.

❖ *Community Outreach*

During this month, I have continued our program of outreach to the community by working with HOA and Neighborhood Watch Representatives and keeping them informed and involved in the Section's enforcement activities.

The final set of attachments comprises the Green-Yellow-Red status of overcrowding cases for the month of September 2010. Please note that for the month of September no overcrowding cases fall within the red category.

If you have any questions concerning this report, please contact me at (703) 435-6800 x 2030.

Attachments:

Summary Report for the fiscal year 2010-2011 is found in Attachment #1
Summary Report for the calendar year of 2010 is found in Attachment #2

cc: Chairman Burk and Planning Commission Members
Viki Wellershaus, Town Clerk
Bob Boxer, Director of Public Works
John Orrison, Building Official
Anne Curtis, Public Information Officer
Richard Kaufman, Town Attorney
Mark Holland, Zoning Administrator



Fiscal Year 2011

Complaint Type	Total	CLOSED	OPEN
BOCA NEW CONSTRUCTION	2		2
BOCA PROPERTY MAINTENANCE	11	6	5
BUSINESS VIOLATION	5	2	3
FENCE	1		1
HOME-BASED BUSINESS	6	5	1
OTHER	2	1	1
OVERCROWDING	14	7	7
SIGN	10	9	1
TALL GRASS	18	12	5
TRASH	12	10	2
VEHICLE	79	62	17
Total Closed:			114
Total Open:			45
Total Complaints:			160
Percent Closed	71%	Percent Open:	28%



Calendar Year 2010

Complaint Type	Total	CLOSED	OPEN
BOCA NEW CONSTRUCTION	10	7	3
BOCA PROPERTY MAINTENANCE	58	44	14
BUSINESS VIOLATION	7	4	3
FENCE	1		1
HERITAGE DISTRICT VIOLATION	1	1	
HOME-BASED BUSINESS	22	21	1
ILLEGAL DWELLING UNIT	10	10	
OTHER	8	7	1
OVERCROWDING	65	54	11
SIGN	36	35	1
TALL GRASS	63	54	8
TRASH	35	31	4
VEHICLE	206	189	17

Total Closed:	457
Total Open:	64
Total Complaints:	522

Percent Closed	88%	Percent Open:	12%
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Excessive Occupancy Cases

Status Green - Cases Closed Since 09/01/2010

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BRANCH DRIVE

Number	Street	Type	Unit	Complaint Date	Close Date	Status
	BRANCH	DR		8/5/2010	9/2/2010	ABATED

CRESTVIEW

Number	Street	Type	Unit	Complaint Date	Close Date	Status
	CORDELL	WY		8/11/2010	9/28/2010	ABATED

FOUR SEASONS

Number	Street	Type	Unit	Complaint Date	Close Date	Status
	GENTLE BREEZE	CT		8/23/2010	9/8/2010	NO VIOLATION FOUND

LIFESTYLE

Number	Street	Type	Unit	Complaint Date	Close Date	Status
	CENTER	ST	202	8/3/2010	9/2/2010	NO VIOLATION FOUND

POTOMAC FAIRWAYS

Number	Street	Type	Unit	Complaint Date	Close Date	Status
	TREVINO	LA		8/23/2010	9/1/2010	ABATED

Total in Category: 5



Excessive Occupancy Cases Status - Yellow

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CAVALIER PARK

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	KNIGHT	LA		7/1/2010		<input type="checkbox"/>	<input type="checkbox"/>

CHANDON

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	ALABAMA	DR		5/6/2008	3/15/2010	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	ALABAMA	DR		8/28/2008	3/1/2009	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	VIRGINIA	AV		4/8/2010	7/6/2010	<input checked="" type="checkbox"/>	<input type="checkbox"/>

CHANDON WOODS

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	PEMBERTON	CT		7/29/2010		<input type="checkbox"/>	<input type="checkbox"/>
	PEMBERTON	CT		7/27/2010		<input type="checkbox"/>	<input type="checkbox"/>

COURTS OF CHANDON

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	BIRCH	CT		10/24/2008	9/13/2010	<input type="checkbox"/>	<input type="checkbox"/>
	JUNIPER	CT		9/1/2010		<input type="checkbox"/>	<input type="checkbox"/>
	SYCAMORE	CT		7/2/2010		<input checked="" type="checkbox"/>	<input type="checkbox"/>

DUMBARTON SQUARE

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	BARTON OAKS	PL		6/25/2010	9/1/2010	<input type="checkbox"/>	<input type="checkbox"/>

ESTATES AT EAGLE LIE

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	BURWICK	DR		12/8/2008	7/1/2010	<input type="checkbox"/>	<input type="checkbox"/>
	BURWICK	DR		10/18/2005	4/19/2010	<input type="checkbox"/>	<input type="checkbox"/>
	BURWICK	DR		4/16/2010		<input type="checkbox"/>	<input type="checkbox"/>

"Status Yellow" includes excessive occupancy complaints currently under investigation.

Cases current through 09/30/2010

Excessive Occupancy - Status Yellow, Page 1 of 2

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FOUR SEASONS

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	FALL	PL		8/30/2010		<input type="checkbox"/>	<input type="checkbox"/>
	SUMMERFIELD	DR		4/17/2007	5/4/2010	<input type="checkbox"/>	<input type="checkbox"/>
	SUMMERFIELD	DR		5/18/2010		<input type="checkbox"/>	<input type="checkbox"/>

FOUR SEASONS TOWNHOUSES

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	CLEARWATER	CT		3/6/2009	10/15/2009	<input type="checkbox"/>	<input type="checkbox"/>
	CLEARWATER	CT		3/6/2009	11/14/2009	<input type="checkbox"/>	<input type="checkbox"/>
	SPRINGTIDE	PL		7/2/2010		<input type="checkbox"/>	<input type="checkbox"/>

HUNTERS CREEK

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	PEMBROOK	ST		5/5/2009	9/13/2010	<input type="checkbox"/>	<input type="checkbox"/>

MOSBY HEIGHTS

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	MOSBY HOLLOW	DR		10/30/2007	7/29/2010	<input type="checkbox"/>	<input type="checkbox"/>

THE DOWNS

Number	Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
	ASPEN	DR		4/13/2006	6/24/2009	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	HILLWOOD	CT		4/14/2006	5/11/2010	<input type="checkbox"/>	<input type="checkbox"/>

Total in Category: 23

"Status Yellow" includes excessive occupancy complaints currently under investigation.

Cases current through 09/30/2010

Excessive Occupancy - Status Yellow, Page 2 of 2



Excessive Occupancy Cases Status - Red

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Street	Type	Unit	Complaint Date	Reopen Date	Court	Civil
					<input type="checkbox"/>	<input type="checkbox"/>

Total in Category: 0

"Status Red" includes all excessive occupancy complaints that have not yet been investigated.

#Error

Excessive Occupancy - Status Red, Page 1 of 1